February 2025: Release notes

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Platform updates

We have made a couple tweaks within the alby platform to make validating alby easier for teams.

Playground in Products section

You can now access the alby Playground directly in the Products section of the alby Dashboard.

View Response Details

When viewing a specific thread within the Inbox, clicking the right carrot shows Response Details which now includes all references used for a response.

Generate Inbox Link from Playground

You can now see Response Details from a Playground conversation by generating an Inbox link.

Filter inbox by test threads

If you are testing alby inside the admin Playground, you can now see these test conversations in the Inbox by using this new filter.

Product Description Writer

The Product Description Writer uses data from alby's Q&A agent to automatically rewrite product descriptions based on the product questions that drive customers to convert or abandon.

Find the writer in the Product section of the alby platform.