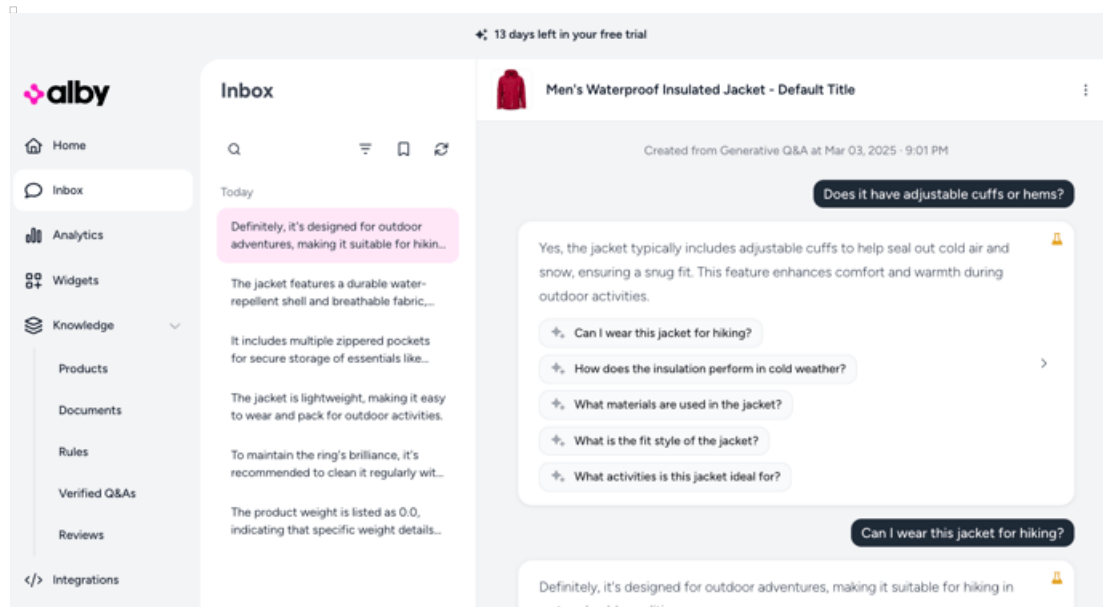# Monitor Inbox

Last Modified on 05/13/2025 4:24 pm EDT

The alby Inbox captures real-time conversations from your site and the admin Playground, giving you full visibility into interactions as they happen.

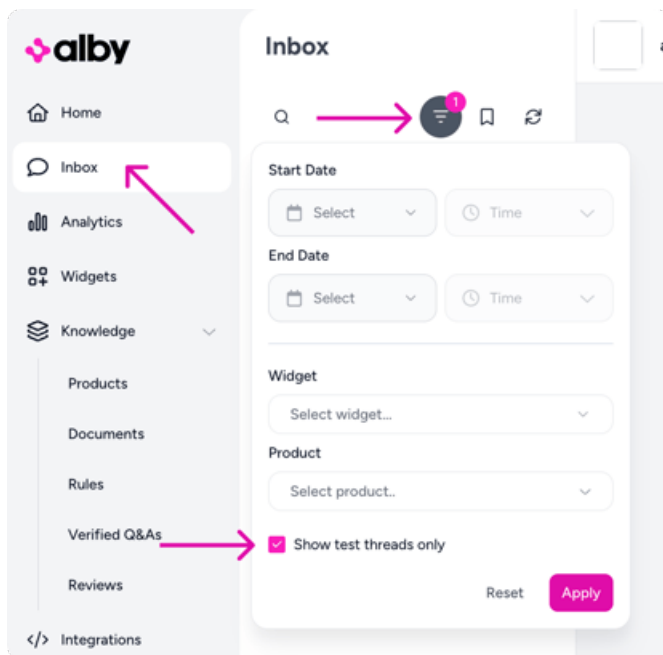**Tip:** Use the Inbox to uncover opportunities for new Guardrails.

Filters

The Inbox has a variety of filters including:
- Date
- Widget
- Products

Test Threads

If you are testing alby inside the admin.alby.com Playground, you can now see these test conversations in the Inbox by using this filter.

Response Details

When viewing a specific thread within the Inbox, clicking the right carrot shows Response Details which now includes ALL references used for a response:

- **Reviews / Community Q&A**
- **Documents**
- **Guardrails**
- **Product Details**▫