

# Actions: Enabling alby Agent capabilities

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Actions (previously called skills) define how the [alby Agent](#) can respond to customer inquiries.

They help guide and influence how your alby Agent uses your defined [Playbook](#). The Actions you can enable for each Agent include:

- Comparison
- Review Summaries
- Co-Purchase
- Product Search
- Best Sellers

Once an Action is enabled in the Actions tab, use them within a Playbook by typing **/Action**, for example:

“Use **/ProductFinder** to help the customer narrow down suitable ski or snowboard options based on their needs.”

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## Turn on Actions

1. In the alby dashboard, click ☐ **Agents**.
  2. Select an Agent to modify.
  3. Navigate to the **Actions** section.
  4. Toggle any Actions this Agent could use in responses to customers.
    - a. Click the caret to learn more about each Action.
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