## December 2025: Release notes

Last Modified on 12/10/2025 12:24 pm EST

## Inbox

- The <u>tags available in conversations</u> have been updated to be customer service-focused.
- Resolution Status is <u>a new field for conversations</u>, allowing you to know if a thread may require more followup.
- Response Details <u>have been updated</u> to include any actions taken by your alby agent.